



Dear Clients,

We look forward to welcoming you to the clinic for your treatment soon. In accordance with the government's guidelines and the implementation of our own health and safety measures, we would like to prepare you for your visit by asking you a few questions:

1. Do you have any of the following symptoms:
 - Cough
 - Fever
 - Respiratory difficulties
 - Sudden loss of the sense of taste or smell
 - Sore throat
2. Are you currently or have you been in contact with anyone suffering from COVID-19?
3. If you are scheduled for an anti-wrinkle treatment, have you been diagnosed with COVID-19 over the past 40 days?
4. If you are scheduled for any other service, have you been diagnosed with COVID-19 within the past 14 days?
5. Do you suffer from any health problems that remain uncontrolled?
6. Since your last visit, have you started taking any new medication, or have there been any changes to your health?

If you answered YES to one or more of these questions, please do not come to the clinic and contact us immediately at 1-877-374-3376, so that we may determine if you are able to receive your treatment.

Here are a few guidelines and procedures to follow during your visit to the clinic:

- Do not forget to bring your mask.
- Only clients with an appointment will be admitted to the clinic. To decrease traffic, as well as respect the 2-metre distancing guideline, your friends, spouses, and children may not accompany you during your visit.
- We would ask that you arrive at the designated time for your appointment. Should you arrive too early, you may be asked you to wait outside the clinic since space is limited in our waiting areas.
- Should your appointment be delayed, we reserve the right to reschedule it for a different time slot in order to comply with the health and safety measures in place in all our clinics.

If you have any questions, feel free to contact us at 1-877-374-3376.

We look forward to seeing you again very soon.